

California Public Utilities Commission
Consumer Service and Information Division

Energy Industry
Consumer Contacts - Total Presented by Company and Category
March 2014

Consumer contacts to CAB customarily concern individual Utility Companies. The following table reports the contacts received by CAB regarding individual Companies in the Energy Industry during the month off **March 2014**, broken down by the type of the contact (i.e. Category).

Table 1 - Energy Industry Contacts: The companies listed in the table are organized in alphabetical order. Companies' names in this list may not reflect the company name under which services are marketed to the consumer.

Utility Code	Utility Name	Billing			Not Regulated - Not Jurisdiction			Policy & Practice			Public Purpose Programs			Rates			Service			Unknown/ Pending Assignment			Grand Total
		Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	
ELC933	California Pacific Electric Company	1	-	1	-	1	1	-	-	-	-	-	-	-	-	-	-	1	1	-	-	-	3
ESP1092	Commerce Energy, Inc.	1	-	1	1	-	1	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	3
ELC945	Liberty Power Delaware, LLC	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
ELC39, GAS39, MUL39	Pacific Gas & Electric Company	92	39	131	34	10	44	9	22	31	10	5	15	6	1	7	53	11	64	8	5	13	305
ELC901	Pacificorp	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
ELC902, GAS902, MUL902	San Diego Gas & Electric Company	12	5	17	1	1	2	2	2	4	1	2	3	-	2	2	4	1	5	-	-	-	33
ELC338, GAS338, MUL338	Southern California Edison Company	78	46	124	21	3	24	1	14	15	5	7	12	5	2	7	25	12	37	-	-	-	219
GAS904	Southern California Gas Company	49	21	70	12	6	18	4	1	5	-	-	-	-	-	-	35	8	43	-	-	-	136
GAS905	Southwest Gas Corporation	2	-	2	-	-	-	-	1	1	1	-	1	-	-	-	1	-	1	-	-	-	5
GAS913	Tiger Natural Gas, Inc.	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
Total		238	111	349	69	21	90	17	40	57	17	14	31	11	5	16	118	33	151	8	5	13	707